



*D.Net ANNUAL REPORT ● JULY 2004 - JUNE 2005*



## Chairman's Note

I am delighted that D.Net is publishing its annual report for the first time in print form along with its web version. D.Net is the first institution in Bangladesh, which focuses on research on role of ICTs in economic development of Bangladesh.

Since 2001 D.Net has always been trying to make a difference in its activities. The creativity and devotion of our young talented team is our main strength. By this time, D. Net has started to achieve the due recognition for its activities both nationally and internationally. The recognition by the global community through membership of Global Knowledge Partnership (GKP) and Gender and ICT Award 2005 indicates that D.Net is moving in the right direction.

I am also proud to say that D.Net's policy of transparency and accountability has also started to pay dividend in terms of building a sound internal management system. The internal framework of governance, which is published on line along with its financial report, is a manifestation of D. Net's transparent internal governance. The attitude towards transparency makes us a bold propagator of transparency and good governance through use of ICTs.

We thank all of you for extending your cooperation to D.Net and participating in building a knowledge based society, which will be free from poverty and injustice.



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# Journey Begins

**D.Net-Development Research Network**  
[www.dnet-bangladesh.org](http://www.dnet-bangladesh.org)

In journey 2001 a group of young professionals met to discuss how information and communication technology (ICT) can be integrated into the economic development process of Bangladesh and beyond her boundary. The outcome of the meeting was to build a dedicated institution for research on, *interalia*, mainstreaming ICT into poverty alleviation and development process. Thus D.Net was registered ( Reg.No.-2601/14/2001 ) as a research institution (not for profit) under the Societies Act XXI of 1860 with the Registrar of Joint Stock Companies, Bangladesh. D.Net is also registered with NGO Affairs Bureau, Bangladesh (Reg.No.-1918).

D.Net functions as an agency for undertaking and promoting research on national development and poverty alleviation through use of ICTs. It works for integrating ICTs in areas of agriculture, health, education, human rights, governance, employment, non agricultural activities, trade, disaster management, migration, environment, awareness and capacity building. In this endeavour, D.Net is in a process of developing business models for ICT carried services for livelihood improvement both in urban and rural areas. Currently, D.Net works for creating common knowledge resource pool. It thrives to play a visible role in ICT and development policy and to share good practices in South Asia and beyond.

D.Net works for generating capacity at the grass root level for understanding implications of various issues, including ICTs for livelihoods.

D.Net believes in multi-stakeholder partnership and emphasizes on collaboration for achieving common development goals.

D.Net believes that information is an essential

economic resource. It thrives for achieving rights to information and the ultimate aim is to improve access to information by all.

## Vision

A poverty free world where knowledge plays its designated role by facilitating participation of all stakeholders in creation of wealth and its proper distribution.

## ***D.Net: A Socially Responsible Organization***

D.Net advocates for social responsibility of all entities including civil society organisations. As a promoter of social responsibility it has announced policy of social responsibility. It is an equal opportunity employer with affirmative action for women. Currently, around 25 per cent of the staffs of D.Net are female.

D.Net has developed its own Framework of Internal Governance (FIG), a very transparent framework, which includes recruitment policy, gender policy, evaluation of performance, removal/termination policy, appealing against any action taken, holidays, leave, salary and benefits, festival bonus, gratuity, travelling and per diem, personal loan, financial management etc.

The staffs at D.Net work in a family environment. The management structure is horizontal and team oriented. The management of the organization believes that participation of all staffs in decision making process is more effective. Regular staff meetings are held for sharing ideas and resolving any sort of management problem.

D.Net staffs are always standing beside the distressed people of the country in any calamities. During 2004 flood, D.Net staffs donated their one day salary to the relief fund of Onushanditsu Chakra and Centre for Policy Dialogue (CPD) for the help of flood victims.

# D.Net Activities: 2004-2005

## Pallitathya

*Let livelihood information reach every door step*

Pallitathya is an umbrella programme of D.Net. Pallitathya envisions exchange of information for sustainable rural livelihood and contributes to the efforts of poverty alleviation. The philosophy of Pallitathya is that among other handicaps poor can not improve livelihood due to lack of access to up-to-date livelihood information which include information on agriculture and non-agriculture production, marketing and sales, education, health, culture, environment, human rights, empowerment, employment etc.

The comprehensive Pallitathya programme was first endorsed by Research Initiative, Bangladesh (RIB) in 2003. As the whole programme is divided into several phases, RIB provided support to the first phase for study on need assessment of livelihood information by the rural people. On the basis of the need assessment study D.Net developed a full-fledged research programme with several components:

- Agriculture
- Health
- Education
- Legal and Human rights
- Non-farm economic activities
- Appropriate technology
- Rural employment
- Disaster management
- Awareness

Currently four projects with specific thematic areas are there under the Pallitathya programme

**Project 1: Access to Information for Improvement of Rural Livelihood- Phase II**

**Project 2: Impact of ICT-Based Livelihood Information on Rural Community**

**Project 3: Abolombon- “Empowering People through Improved Access to Information on Governance and Human Rights**

**Project 4: Pallitathya Help Line**

**Project 1: Access to Information for Improvement of Rural Livelihood- Phase II**

*Launching: March 01, 2005*

*Duration: March 01, 2005 – August, 2006 (18 months)*

*Supported by: Research Initiatives, Bangladesh (RIB)*

*Date of signing agreement: January 31, 2005*

*Total budget: Taka 31,27,610*

*D.Net’s Contribution: Taka 10,80,000*

*Size of Research team: 15*

*Male member of research team: 13*

*Female Member of research team: 2*

*Thematic Coverage: Agriculture and Health*

*Geographic coverage: Nilphamari*



## Objectives of the research

### Understanding use of ICTs in:

- *improving self-employment opportunities*
- *improving agricultural and non-agricultural production and thus facilitating income enhancement*
- *improving access to health care and education*
- *reducing cost of business and livelihood*
- *improving access to justice*
- *improving awareness of people about their rights and obligations as a good citizen*
- *improving overall awareness of people for better decision making*
- *improving access to information for the policy makers.*

Understanding impact of ICTs on rural livelihood, particularly in the area of agriculture and health

Understanding ingredients of replicability of information delivery system to rural people

### Key Activities

Bangla Content Development for agriculture and health issues

Pallitathya Kendra (Rural Information Centre) Establishment

Dissemination of livelihood information through the Kendra

Mobilization and Process Documentation

### Milestones Achieved [March – June, 2005]

**Identification and building collaboration with domain organisations:** For development of the content in agriculture and health D.Net team identified a number of institutions working in the area of agriculture and health services. By June 2005, 15 organisations, including government, have been brought under the collaboration network and content collection for agriculture. Seven health services organisations have been

identified and contacted for collaboration in content development.

**Collection of content materials from various domain organisations:** During the period the research team collected relevant books, leaflets, bulletin, and articles from the various domain organizations in Bangladesh for agriculture and health content development. Total 103 books, 15 audio-visual materials for agriculture, and 31 books and 175 audio-visual materials for health have been collected during the period of March-June 2005.

**Content Development:** A substantive volume of digital content has been developed during the period. Total 73 pieces of content for crops, vegetables, fruits and trees, 11 pieces for poultry and livestock, 11 pieces for fisheries have already been developed by an expert group. The volume of health content was 33 pieces.

### Project 2: Impact of ICT-Based Livelihood Information on Rural Community

*Launching: April 01, 2005*

*Duration: April 01, 2005 – March, 2007 (24 months)*

*Supported by: International Development Research Centre (IDRC), Ottawa, Canada*

*Date of signing agreement: March 27, 2005*

*Total budget: Taka 1,89,83,225*

*D.Net's Contribution: Taka 5,50,000*

*Size of Research team: 43*

*Male member of research team: 34*

*Female Member of research team: 9*

*Thematic Coverage: Education, Non-farm economic activities, Appropriate technology, Rural employment, Disaster management and Awareness.*

*Geographic coverage: Noakhali, Netrokona*



#### Research Questions

- What are the specific end-user information requirements by the rural poor of Bangladesh? What are the existing sources of information and their effectiveness?
- What form of digital content will satisfy those information requirements?
- What ICT-based delivery channels are most appropriate and cost-effective to make the digital contents available to the end-users?
- What would be the most effective role of the infomediary to make the content accessible to the end users?
- What impact are these information having on the lives of end-users?

#### Key Activities

- Choosing project locations
- Development of content
- Validation of content by specialists
- Validation of content by end-users
- Establishment of information centres with communication infrastructure
- Management of information centres called Pallitathya Kendra
- Establishment of multi-stakeholder partnership
- Process documentation and impact analysis
- Learning lessons, dissemination and advocacy
- Preparation for testing business model for such information centres in the next phase

#### Milestones Achieved [March – June, 2005]

**Identification and building collaboration with domain organisations:** For development of the content in the designated areas D.Net team identified a number of institutions for sourcing content raw materials. By June 2005, 25 organisations, including government, have been brought under the collaboration network and content collection.

**Location Selection:** Out of 10 locations in five districts, two locations have been selected [Charbata, Noakahli, and Kumri Bazar, Netrokona ] based on some factors of inclusion and factors of exclusion.

**Collection of content materials from various domain organisations:** During the period the research team collected relevant books, leaflets, bulletin, articles and audio visual materials from the various domain organizations in Bangladesh for content development in the areas of education, non-farm economic activities, appropriate technology, rural employment, disaster management.

**Content Development:** A substantive amount of digital content have been developed during the period. Total 101 content sub-areas have been covered during the period.

**Project 3: Abolombon - Empowering People through Improved Access to Information on Local Governance and Human Rights**

Launching: March 01, 2005  
 Duration: March 01, 2005 – August, 2006 (18 months)  
 Supported by: Manusher Jonno  
 Date of signing agreement: March 09, 2005  
 Total project cost: Taka 64, 15,087  
 D.Net's own contribution: Equivalent of Taka 1,664,500  
 Size of Research team: 21  
 Male member of research team: 12  
 Female Member of research team: 9  
 Thematic Coverage: Human Rights and Local Governance  
 Geographic coverage: Nilphamari and Bagerhat

**Goal of the Project**

Empowerment of rural people through improved access to information on local governance and human rights.

**Major Objectives**

- Improvement of awareness of rural people on the role and responsibilities of local government institutions
- Providing information and advise to the rural people in achieving justice through explanation of various provisions of laws and explanation of articles of those laws
- Providing information and advise to the victims of human rights violations particularly women, children, religious and ethnic minorities in attaining justice through explanation of various provisions of laws and explanation of articles of those laws
- Providing information and advise related to legal redress and immediate support to the rural people, particularly women, children and religious and ethnic minorities
- Coordinating between legal aid and human rights organizations and victims in finding each other for

extending and receiving legal redress

- Providing information to the beneficiaries on location and contact points of legal aid and human rights organizations and cost and types of supports provided by them
- Creating a single access point of legal references required by the grass-root level workers of legal aid and human rights organizations for improving their services to the victims
- Helping poor people to advocate for their rights through increased awareness.



**Key Activities**

- Web based content development in Bangla and create an online repository of legal information in the web site www.abolombon.org
- Dissemination of information on local governance and human rights through "Pallitathya Kendra" set up under other projects of Pallitathya Programme





research team collected relevant books, leaflets, bulletin, journals, references and articles from the various domain organizations in Bangladesh.

**Content Development:** A substantive amount of digital content have been developed during the period. A structure of content has been finalized and the prototype of the web site has been developed ([www.abolombon.org](http://www.abolombon.org)). Content in the area of child rights, women rights, land rights, local government, rights of minority have been developed and uploaded in the website.

**Information collection for directory database development:** A team for directory information collection was formed. Training for the information collectors was conducted during June 26 - June 27, 2005.

**Database and software development:** The user requirement for directory database of organizations, working in the areas of human rights and local governance, has been finalized during the period.

Setting up Mobile Phone based help-line services on local governance and human rights issues

Organization of workshops for rural people and grass-root level legal aid and human rights organizations

Development of a directory of legal aid and human rights organizations along with their services.

#### Milestones Achieved [March – June, 2005]

**Identification and building collaboration with domain organizations:** For development of the content on human rights and local governance D.Net team identified a number of institutions working in this area. By June 2005, 10 organizations have been contacted for collaboration and content collection.

**Collection of content materials from various domain organizations:** During the period the

#### Project 4: Pallitathya Help Line

*Launching: August 01, 2004*

*Duration: August, 2004 – March, 2005 (8 months)*

*Supported by: Global Knowledge Partnership (GKP)*

*Date of signing agreement: June 22, 2004*

*Total project cost: Taka 9,55,380*

*D.Net's own contribution: Taka 1, 85,280*

*Size of Research team: 21*

*Male member of research team: 14*

*Female Member of research team: 7*

*Thematic Coverage: Agriculture, Health, Human Rights and Local Governance, Education, Non-farm economic activities, Employment, Price information.*

*Geographic coverage: Nilphamari, Bagerhat, Jhinaidah, Magura.*

### Major Objectives

- To understand the nature of rural needs that can be satisfied through a 'help-line'
- To identify the most cost-effective and efficient set-up of a 'help-desk'
- To develop an efficient IT system (i.e. a database-driven software) at 'help-desk'
- To test out the feasibility of a business model around activities of the 'help-line'
- To identify how the 'help-line' model can be replicated or integrated with broader development projects.

### Key Activities

**Database of directory of service providers:** A directory database has been developed under this project. This directory gathered information about centers of services related to health, legal support and agriculture in regions around the four selected villages. Information coverage includes location of different services, availability of services (such as a doctor's availability in a certain clinic), cost of services (such as cost of storage of grains) etc. These information was collected through surveys in regions around the four villages. A total of 2010 institutions have been surveyed in 12 districts during the project operation.

**Setting-up help desk:** A six-person Help Desk was set-up at D.Net office for Pallitathya Help Line project. The basic hardware components of Help Desk were mobile phone with headsets, computer, voice recorder, and printer. The voice recorder device helped to record conversation between Help Desk and information seeker at village level. A user-tracking system was developed to keep regular profile of the user groups. This database preserved some basic information of the user groups including name, sex, age, location etc.

**Development of modes of service delivery:** Four modes of service delivery were developed: Mobile to mobile (instantly), Mobile to mobile (within 3 days), Mobile to mobile (5-7 days), Letter to letter (15-20 days), and additionally free time.

**Mobilizing local facilitators:** In each village one or more local organizations managed the operation at village end. The local organization nominated a person, who was called as local facilitator.

**Development of Promotional Materials:** A set of promotional materials was developed which included poster, leaflets, banners and signboard. It is notable that local organizations have come out with some very specific promotional agendas which created great enthusiasm among the villagers. They have arranged formal and informal meetings with different local NGOs and brief them about the service of Help Line. They also developed some banners by themselves and hung them in public places of the village. In some villages, local government bodies have been so inspired with the initiative that they offered mobile operator lady to sit at their office for certain time of a day.

**Deployment of Mobile Ladies:** One suitable female representative from each village was identified to assist people to call to the Help Desk. In each of the four villages one qualified female has been identified to perform the role of infomedary. The mobile ladies have been selected following the criteria mentioned below: having minimum education level up to class X, staying at village, having entrepreneur mindset, having supportive family environment, willingness to work hard, good acceptance by community people and previous work experience as field worker with NGO. She was also assigned to document user's reflection on the standard of services.

**Capacity development of the project team:** Various skill development trainings were arranged for developing the capacity of the Help Line team. Primarily a combined training was arranged with the mobile operator ladies, help desk researchers and local facilitators. In the preliminary training, mobile operators were trained on how the Help Desk would function. Then separate training was arranged at local level. Besides, in order to strengthen the capacity of the Help Desk operators, few technical as well as demonstration-based training were arranged.

**Regular monitoring and capturing the lessons learnt:** In order to track user groups, a questionnaire was developed. This questionnaire helped to track each and every individual user and their questions. Meetings with project personnel as well as villagers were held during this project period.

#### **Key Findings of Help-Line Project**

**The village with the lowest income level had the most need:** Among the four villages chosen for research phase, the village which had the lowest income level and was the remotest turned out to be the most active in terms of making calls to the Help-Desk. This goes to demonstrate that poorer villages also tend to be more information-starved and there is a greater propensity to pay for livelihood-related information despite the economic hardships. This has been a significant finding in terms of putting priority towards targeting the poorest and remotest villages for such information services.

**House wives represented the biggest user-group of the Help Line:** In the research phase, it was found that house-wives were by far the biggest user-group of Help-Line. This shows clearly that the group is perhaps the most deprived in terms of access to information. It is often found that telecenter-based information services are not able to address their needs sufficiently due to lack of their mobility and other social constraints. Mobile-phone based services such as Help-Line can potentially bring about immense benefits to this group of end-users.

**Areas of greatest livelihood challenges are related to health and agriculture:** The research project found that most queries were in the areas of health (majority of which came from house-wives) and agriculture (majority of which came from farmers). This finding shows where the greatest needs are, and also where awareness raising campaigns need to be strengthened further that may in turn generate more queries.

**The database of information greatly facilitated the efficiency of Help-Desk operators:** The Help-Desk operators at D.Net Office who

responded to the queries from villages had access to a database-driven software application that had a sizeable amount of relevant data in an easily searchable format. One of the major areas of research has been to develop an efficient human interface in Bangla for handling queries which are often complex in nature. It still is an evolutionary process as the software application is still undergoing revisions.

**Availability of multiple options for placing queries to Help-Desk ensured that no one returned without service:** The Help-Line service had multiple modes to place queries, including 'free-time' every week. This ensured that everyone no matter how poor could place their queries, and also helped the researchers in identifying the range of types of queries from different social groups.

**Demand for Help-Line service:** The research phase strongly suggests that the current cost of mobile phones in Bangladesh is a significant inhibiting factor to using the Help-Line service. Differential pricing strategies in this experimental phase revealed that the demand for information service is highly price elastic. Reducing the price of mobile phone costs will significantly increase the popularity of Help-Line service.

**The Help-Line service enhanced the social status of mobile operator ladies:** The Help-Line service contributed to enhancing the social status of mobile operator ladies, as they went around the village connecting people of various age and occupation with Help-Desk operators. The ladies earn a modest income, while at the same time provide a necessary service to villagers in the process. During the course of the project, the ladies became one of the 'sought-after' residents of the village, which also had a direct positive impact on their own self-assessment.

**Business model around the Help-Desk is feasible:** Although the research phase did not provide sufficient time to develop a full-fledged business model, it did provide strong indication that there is sufficient demand for livelihood-

related information and there is also willingness to pay for that information even in the remotest and poorest corners of Bangladesh. It is very likely that if the Help-Desk service can reach critical mass around the whole country, a sustainable business model can be developed around the service. With lowering of mobile phone costs (as is expected to happen soon with greater deregulation in the mobile phone industry of Bangladesh), the critical mass can be reached more easily.

**Partnership has been a key element of success:** One of the major factors of success behind Help-Line is partnership with the government, private sector entities and other NGOs. Partnership has been for several purposes: (1) to gather livelihood related information, (2) to gain acceptance in local communities, (3) to get subsidized service charges from infrastructure providers. In each case, the partnership has been a win-win scenario, which has formed the basis for strong sustainable collaboration. The content providers can be benefited from further outreach at minimal cost; the local community groups are benefited from increased services and economic activities in the community; the infrastructure providers can be benefited from increased publicity.



## **BDResearch**

### *Bangladesh Online Research Network*

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BORN is about efficient learning, teaching and, above all, sharing acquired or created knowledge through the convenience of a single website - to facilitate research, policy-making, business-planning or report-writing in the context of Bangladesh. BORN is about creating open access to research resources.

BDResearch.org - country's first website of its kind - is an online knowledge centre containing huge research information on Bangladesh. It is the official website of BORN (Bangladesh Online Research Network).

#### **Project 1: BDResearch.org: Research Information on Bangladesh is now at a Click Away**

*Launching: August 01, 2001*

*Duration: Ongoing*

*Supported by: D.Net*

*Size of Research team: 5*

*Male member of research team: 4*

*Female Member of research team: 1*

*Geographic coverage: world wide web*

*Target Group: Researchers, academics, policy-makers governmental organizations, NGOs and development agencies, civil society groups, teachers and students at home and abroad, technologists, investors, businessmen, journalists and reporters*

#### **Services of BORN: Users Perspective**

**Publication Search:** One can search a publication by: author, institution/publisher, theme, key words, type of publication. Listings are available in the form of abstracts, summaries, and full-length publications.

**Download of free papers:** From this portal one can get a lot of publications which can be downloaded at free of cost. To download these papers one has to create a user account at [www.bdresearch.org](http://www.bdresearch.org).

**Download of pre-paid papers:** There are some restricted papers in the portal which require payment for downloading. A pre-paid card system has been developed for the payment against papers. The International Credit Card facility will be incorporated soon.

**Paper Submission:** The authors can send published papers to host in the web portal.

**Useful Links:** From the portal one can get access to a huge number of useful links by the following categories: international research institutions, domestic research institutions, database, initiatives, information portals, e-commerce sites, and others.

**Discussion:** BDRResearch launched "Online Discussion Forum" on important national issues, which is gradually becoming popular.

**Contact Author:** The portal incorporated facilities to contact with the author of one's interest directly by email.

**Information on Request:** The service has started experimentally on payment basis.

#### **Services of BORN: Paper Hosting Institutions' Perspective**

A separate admin page has been developed in the portal for the institutions providing papers, which allows:

- to track download record of the publication by paper, by time period, by country, by user group etc.;
- to track online paper sale status; and
- to upload papers directly without sending softcopies to the BORN management.

**Thematic Areas:** Accounting & Auditing, Agriculture, Agro-based Industry, Anthropology, Arts and Humanities, Biological Sciences, Biotechnology, Business Environment, Chemistry, Computer Science, Corruption, Democracy, Development, Earth and Planetary Sciences, E-Commerce, Economics, Education Energy and Power, Engineering, Entrepreneurship, Environmental Science, Ergonomics, Ethics, Finance & Banking, Fine Arts, Gender, Globalization, Health, History, Human Development, Human Resources Management, Human Rights, Industry, Information & Communication Technology, Insurance, International Relations and Strategic Issues, Investment, Journalism, Land Administration, Law, Literature, Management, Marketing, Mathematics, Medical Science, Micro Credit, Migration, Natural Resources, Natural Science, Pharmacology, Philosophy, Physics and Astronomy, Policy & Reform, Political Economy, Political Issues, Political Science, Population, Poverty Alleviation, Psychology, Regional Cooperation, Religion, Sociology, South Asia, Statistics & Econometrics, Technology, Telecommunication, Trade, Transport, Urbanization, WTO.

#### **Key Achievements**

##### **International Access for research papers:**

From July 2004 to June 2005, 1302 publications were downloaded from 14 countries other than Bangladesh. The countries are USA, UK, Canada, Japan, Australia, Germany, Netherlands, China, India, Pakistan, Korea, Ethiopia, Hong Kong, Kingdom of Saudi Arabia. During the period 754 users downloaded publications from this website. About 100 prepaid cards were sold and at present there are 27 cards are active.

##### **Refurbishment of the website:**

[www.bdresearch.org](http://www.bdresearch.org) was refurbished with new interface and some new features were added:

Paper hosting institution can upload papers directly from customized admin page, exclusively available for that institution

Paper hosting institution can track downloading of papers by country, profession, author for required time period

In the home page top ten downloaded papers can be tracked

Information on request service was made available.

**New Membership:** New institutions became paper-hosting institution during the period:

Bangladesh Enterprise institute

Jahangir Nagar University

Samaj Rashtra O Orthoniti

**Webcasting of national budget:** Since 2003 BORN web casts national budget. In 2005 at least 5,000 visitors visited the site during the live webcasting of National Budget 2005-2006 speech of Finance Minister M. Saifur Rahman on June 9, 2005. Since 2004 BORN also web casts live response to the budget of Centre for Policy Dialogue (CPD), a premier think tank in Bangladesh. In 2005 on June 10, BORN webcasted the budget response of the CPD. The total number hits from www.bdresearch.org was 1409.

## Information and Communication technology (ICT) for Human Resource Development

Under the programme D.Net conducted two projects during the period of 2004-05. One of them, the Computer Literacy Programme (CLP) is a multi-year programme. D.Net also implemented an e-governance capacity building programme in collaboration with national Academy of Planning and Development. The activities of two projects are presented below.

### Project 1: Computer Literacy Programme (CLP) for underprivileged youth



*Launching: September 01, 2004*

*Duration: September, 2004 – December, 2006 (28 months)*

*Supported by: Voluntary Association for Bangladesh, New Jersey, USA*

*Date of signing agreement: June 22, 2004*

*Total project cost: Taka 2,409,500 [for up to December 2005].*

*D.Net's own contribution: Taka 2,14,000 [for up to December 2005].*

*Contribution of the local educational institutions (20): Equivalent to Taka 288,000 [for up to December 2005].*

*Size of team: 9*

*Male member of team: 8*

*Female Member of team: 1*

*Thematic Coverage: ICT literacy for rural people*

*Geographical Coverage: Mymensingh, Bagerhat, Sirajganj, Madaripur, Khulna, Kushtia, Feni, Comilla, Rangpur, Jamalpur, Pabna, Munshiganj, Nilphamari [2005].*

The prime motto of the programme is bridging digital divide among urban and rural learners. To build a knowledge society, as announced in the national Information and Communication Technology (ICT) policy of Bangladesh, the country needs its young generation to be educated and acquainted with the state-of-the-art knowledge on ICT. Bangladesh is trying to catch up, with the assistance of many government and private initiatives to make ICT work for disadvantaged people of the country. In developing a base for skilled ICT professionals, various plans are underway, however, they are concentrated in urban or semi-urban areas. Students and youths in rural areas rarely get a chance to learn computer and ICT, and thus do not know how this modern technology can be utilised to benefit their rural livelihood. Therefore, Volunteers Association for Bangladesh (VAB) has undertaken this "Computer Literacy Program" (CLP) in collaboration with D.Net, which is intended to facilitate access to knowledge of ICT by the rural disadvantaged people, particularly youths.

#### How the Programme works

VAB, USA provides financial and equipment support to implement the program. D.Net is the local implementing agency of the program. Non-resident Bangladeshis (NRBs) and other donors participate by sponsoring one or more "adopt-a-learning centre" sites, or by donating money to the CLP fund. VAB, New Jersey Office coordinates fund-raising and computer equipment shipment to Bangladesh.

The beauty of the programme is that the grass-roots level is tied up with "blood connection". The contribution of NRBs went to those rural areas, from where they come from. This tie ensures commitment of local people; they value very much the gesture of good will of their son of soil. On the other hand, the contribution of the NRBs goes directly to the village, which is a symbolic repayment of indebtedness to the motherland. The local community has also shown their commitment providing classroom for the computer centre, wiring and furniture. Teachers paid for their food during their stay in Dhaka. The parents pay for the cost of photocopy of the student's

manual. In sum, the smell of 'donor-recipient' mentality disappeared completely in implementing this programme.

#### Key Milestones

**Curriculum and Learning Tools Development:** CLP curriculum and learning tools have been developed during the period.

**Selection of Computer Literacy centres (CLC):** Out of 20 CLCs 11 were pre-selected by the NRBs through their individual funding. Another 9 CLCs have been selected after rigorous assessment of the educational institutions. These 9 CLCs have been supported by Khan Foundation through VAB, New Jersey.



**Teachers' Training:** From each educational institutions two teachers came to Dhaka for ten days "one PC – one teacher" based training using teachers' manual developed in Bangla. D.Net trained a total of 40 teachers of 20 educational institutions. Among them 8 teachers were female. The teachers also received hands-on training on trouble shooting after set up of the CLCs. Total 15 working day-training was provided to the teachers.

**Launching of the CLCs:** All 20 CLCs targeted for 2004-05 have been established and started operations within June, 2005. Some of the CLCs have already produced their first batches of computer literate students.

**Repair & Maintenance service:** D.Net system engineers provided prompt repair and maintenance support to 15 CLCs during the period. The prompt support is vital for smooth running of the CLCs, on which project management emphasizes very much.

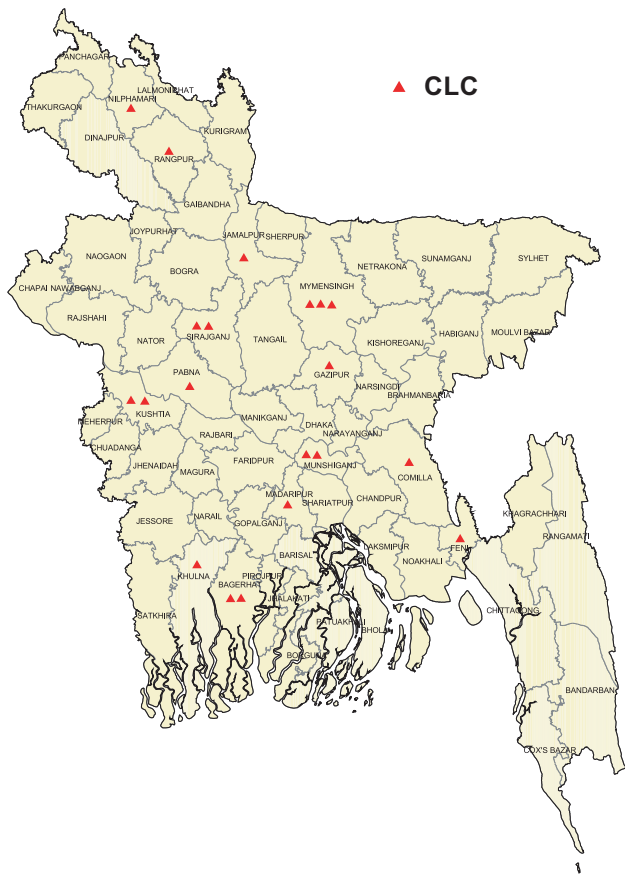
### Project 2: Capacity Building Training for Government Officials

D.Net in collaboration with Academy for Planning and Development (APD) conducted a two-week long training program on e-Government and e-Commerce. The course was designed for government officials. In the very first training 22 participants from the government, with officials ranging from assistant secretary to joint secretary attended.

The Training course was designed for the class-1 Government Officials at any level with basic computer literacy. The course was designed with following objectives:

- Develop skills in understanding strategic issues related to e-Governance and e-Commerce
- Develop a broad-based knowledge of e-Governance and e-Commerce activities at home and abroad
- Develop knowledge and confidence in undertaking e-Government initiatives in respective government offices
- Develop appreciation for the risk and challenges associated with implementing e-Government and knowledge of how to overcome them
- Develop knowledge of how the government may contribute in moving country towards e-Commerce.

**CLC Set up:** D.Net system engineers set up 20 computer labs in 20 CLCs across the country during the period. Each CLC has 4-5 computers, depending on the number of students, two UPSs with inbuilt volt stabilizers, one printer. The computers are connected with network so that printing operation can be performed from all computers.





D.Net published a handbook on e-Governance for government officials in July, 2004. This handbook targeted to develop a clear conception of the steps involved in implementing e-Government and also about the potential role of the government in promoting e-Commerce in Bangladesh. The handbook became very popular among the government officials.

This programme is now adopted within the core curriculum of the APD.



## GUNI JAN

*The People of Inspiration*

*Launching: March 21, 2003*

*Duration: Ongoing*

*Supported by: D.Net*

*Size of Research team: 3*

*Male member of research team: 3*

*Female Member of research team: 0*

*Thematic Coverage: Music, Literature, Fine Arts, Social Science, Philosophy, Education, Performing Arts, Journalism, Mass Media, Human Rights, Organization, Science, Health, Sports.*

D.Net in 2003 took the initiative for bringing the people on the web, who are the sources of inspiration, people who serve our motherland with their creative mind and devotion to ideals of peace, humanity and social justice.

The "Gunijan" initiative is for presenting through the Internet the best products of our soil who inspire us through their writings, words, scientific and artistic works and other creative pursuits. The universally accessible information on our best people will inspire the new generations to show their best as patriots of our motherland.

### Key Achievements

**Launching of the web site:** A web site titled [www.gunijan.org](http://www.gunijan.org) was launched on March 21, 2003. Professor Jamilur Reza Chowdhury launched the web site.

**First Gunijan public event:** Inaugural programme was launched by Eminent novelist Selina Hossain on March 21, 2003. The launching of the programme was followed by solo concert of Professor Anisur Rahman. He presented a bouquet of Tagore's songs to the audience.

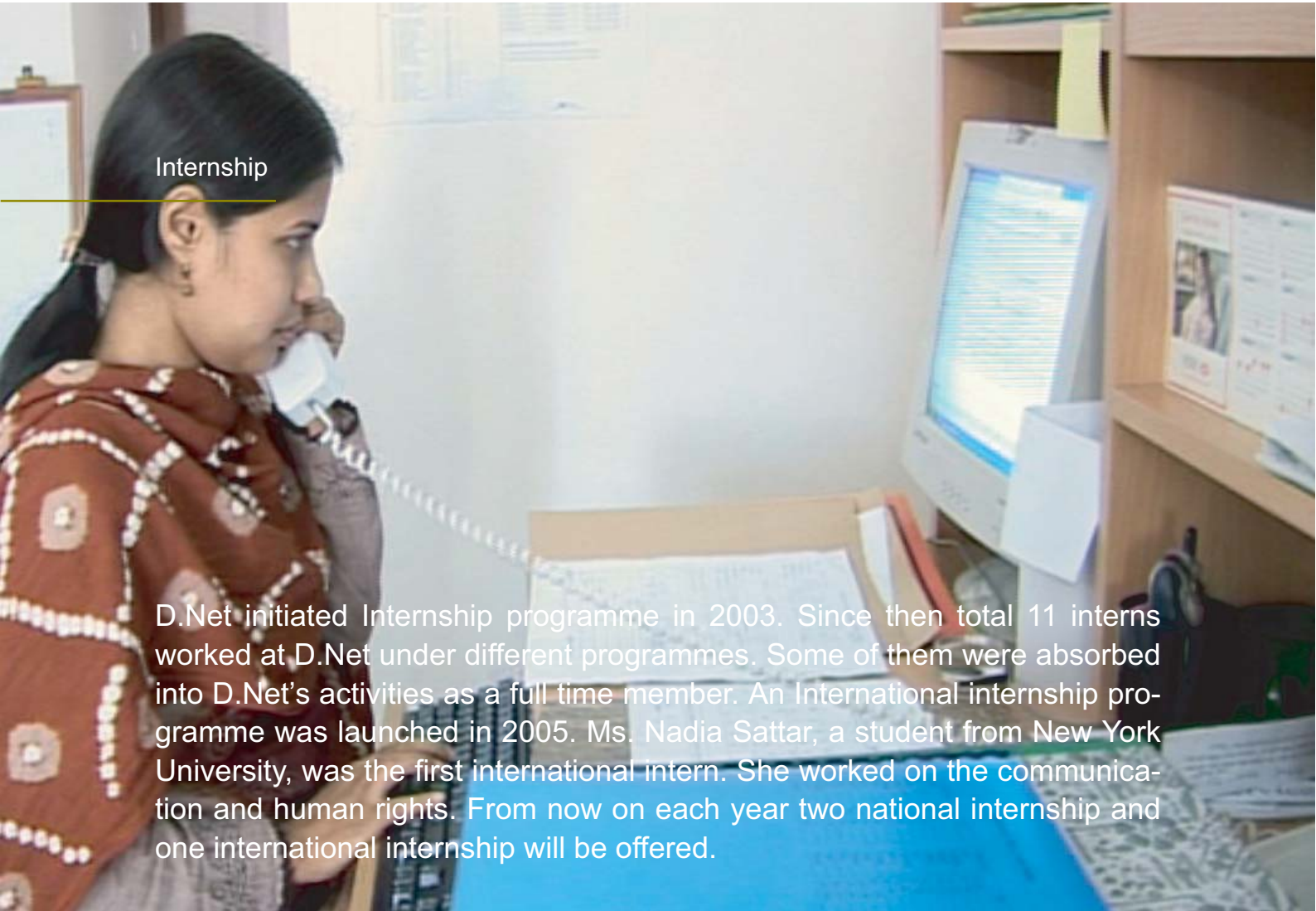
**CD Publication:** A CD of Tagore's songs played by Professor Anisur Rahman was published on March 21, 2003 at the inaugural programme. The title of the CD was 'Maharaj'. Subsequently, a CD titled Tangua Haor was distributed by Gunijan, authored by Dr. Ronald Halder, an amateur wildlife videographer.



### Key Activities

**Formation of a Jury Board:** To revitalize the activity of the programme Jury Board was formed with eminent personalities. First meeting of the Jury Board was held on April 19, 2005. The members of the Jury Board are:

- Hameeda Hossain, eminent human rights activist
  - Selina Hossain, eminent novelist
  - Professor Jamilur Reza Chowdhury, eminent scientist and educationist
  - Professor Anisur Rahman, eminent economist and singer of Tagore's song
- The Jury Board provides valuable guidelines for giving full life to the initiative.



## Internship

D.Net initiated Internship programme in 2003. Since then total 11 interns worked at D.Net under different programmes. Some of them were absorbed into D.Net's activities as a full time member. An International internship programme was launched in 2005. Ms. Nadia Sattar, a student from New York University, was the first international intern. She worked on the communication and human rights. From now on each year two national internship and one international internship will be offered.

## Research and Development (R&D)

Under this program D.Net conducted several research and consultancy for development of various sectors of the country. This program was also a remarkable earning source for D.Net.

Up to June 2005 D.Net has conducted several research and consultancy works for different stakeholders. Short descriptions of those activities are given below:

**RMA Assessment of Rural ICT market for MSMEs:** The aim of this study was to understand the information need of the MSMEs specifically in Bogra district, one of the industrialized zone in north Bengal and thus

develop a viable business model of information centre which can be run autonomously. The study was conducted in collaboration with MART, a leading Indian research organization and Mr. Goutam Mukherjee, ICT consultant. The study was commissioned by Katalyst.

*Research team: Dr. Ananya Raihan, Mahmud Hasan, M. Azmat Khan, Ajoy Kumar Bose.*

**Census on Leather Industry and Allied Products:** This census was conducted for Bangladesh Leather Sector Business Promotion

Council (LSBPC) of Ministry of Commerce and sponsored by German Technical Cooperation (GTZ) in collaboration with Uniconsultant International Ltd.

*Research team: Dr. Shah Md. Ahsan Habib, Md. Jahirul Islam, Ajoy Kumar Bose and Mahmud Hasan. Dr. Ananya Raihan acts as Advisor to this project.*

**Web based Information Services: A Preparatory Study:** This study was commissioned for the 'FBCCI' Information Center and Data Bank by GTZ. The objective of the study was to identify scope of providing basic business information on its website through creation of inventory and descriptions about useful business relevant websites in Bangladesh.

*Research team: Dr. Ananya Raihan, Mahmud Hasan, Ajoy Kumar Bose.*

**Pre Assessment of MIS Solution for Manusher Jonno (MJ):** D.Net pre-assessed the user requirement for MIS of MJ. An efficient MIS was essential for MJ as more than 100 organisations are planned to be brought under its network. MJ works with different sectors of the society including non-government organizations, civil society, private sector, and state institutions. It provides financial and technical support to the stakeholders in

creating an enabling environment where human rights and good governance are upheld and nurtured by the stakeholders.

*Research team: Mustafizur Rahman*

**A desk study on Status/Strategies of the Leather Sector of the Competing Countries:**

This was a complete study on Bangladesh leather sector including potential of the sector, information on other countries and a comprehensive picture for exploration of the leather sector of country. This was prepared for Ministry of Commerce with financial support of German Technical Cooperation.

*Research team: Dr. Ananya Raihan and Dr. Shah Md. Ahsan Habib.*

**Study of Making National Policies Working for Creating Female Employment:**

This study was prepared for OXFAM Bangladesh livelihood program. The study mainly focuses on relevance of national policies with employment especially female employment, alternative sources of female employment (both production and service sector) and the possible impact on national economy.

*Research team: Dr. Ananya Raihan, Jahirul Islam and Mahmud Hasan.*



# Calendar

## 2004-2005

### **PrepCom 2 of WSIS at Geneva** February 17-25, 2005

Two members from D.Net attended the Second Preparatory Committee (PrepCom2) meeting for the World Summit on the Information Society (WSIS) held in Geneva during February 17-25, 2005. The purpose of the participation was to contribute to the WSIS preparatory process. Besides, there were presentations on D.Net activities to different audiences. Dr. Ananya Raihan, Executive Director of D.Net participated as civil society representative and Mr. Mridul Choudhury, Deputy Director of D.Net participated there as a member of the Bangladesh government delegation.

### **Annual Regional Meeting, One World South Asia** March 3-4, 2005

As a member of One World South Asia, D.Net participated in the regional annual meeting 2005 held at New Delhi, India. The theme of the meeting was "Towards Building a Community of Practices for Achieving MDGs." The meeting was a unique opportunity for D.Net to share its experiences on ICT4D especially the mobile phone base Help Line project. Mr. Mahmud Hasan, Program Director, D.Net participated in the event.

### **Annual Meeting, Global Knowledge Partnership (GKP)** May 6, 2005

D.Net became the member of Global Knowledge Partnership in 2005. The Annual Meeting of 2005 was held in Cairo on May 6, 2005. Dr. Ananya Raihan participated in the meeting to share D.Net's activities with wider audience. Besides the meeting, "International Forum and Workshop on Gender and ICT" was also held in Cairo. Mr. Mridul Chowdhury also participated in the event and made presentation on the success of the Pallitathya Help Line project.

**South-South Exchange Travelling Workshop**  
October 15-22, 2004

The South-South Exchange Traveling Workshop jointly was organized by MS Swaminathan Research Foundation (MSSRF, Chennai, India) and Global Knowledge Partnership (GKP), Malaysia. The purpose of the workshop was to learn practically how ICT is changing lives in rural India, especially in the South India. Twenty two participants from all over the world participated the workshop. Mr. Mahmud Hasan from D.Net attended the workshop.

**A Regional Consultation on WSIS**  
January 5-7, 2005

South Asian regional consultation on the WSIS was held at Dhaka, Bangladesh on January 5-7, 2005. D.Net actively participated in the consultation meeting. The meeting was organized by Bangladesh Friendship Education Society (BFES) in collaboration with OneWorld South Asia (OWSA) and Association on Progressive Communications (APC). Dr. Ananya Raihan, Mr. Ajoy Kumar Bose, Mr. Mridul Choudhury and Mr. Mahmud Hasan participated in the workshop. Mr. Mridul Choudhury, Executive Director (a.i) of D.Net chaired one of the sessions titled Internet Governance.

**SoftExpo 2004**  
November 25-29, 2004

The SoftExpo 2004 was organized by Bangladesh Association of Software and Information Services (BASIS). Along with the exhibition, thematic discussions were held during the exhibition. D.Net was the official rapporteur to the event. Dr. Ananya Raihan presented a keynote paper in one of the sessions titled "E-Commerce, Financial Regulation and Legal Issues in Bangladesh".

## Bangladesh Online Business Information Network (BOBIN)

The BOBIN aims at providing business information to multi-stakeholders at home and abroad on a sustainable basis. The BOBIN is planning to provide information services for, *interalia* SMEs to get institutional and business development support offered by various organizations and information about how to get online. The BOBIN invites all business organizations for win-win collaboration.

D.Net will soon launch website [www.bobin.biz](http://www.bobin.biz) with following structure:

<b>BizPolicy</b>	<i>Export, Import, Industry, Privatization, ICT</i>
<b>Stock</b>	<i>Market Analysis, DSE, CSE, Foreign Stock Markets</i>
<b>Directory</b>	<i>HS Code, Trade Bodies, Biz Orgs, Communication</i>
<b>BizNews</b>	<i>Country News, International News, BizNet</i>
<b>Toolkit</b>	<i>BOBIN calculator, Loan calculator, Currency converter</i>
<b>Business News</b>	<i>Daily business news highlights</i>
<b>Capacity Building</b>	<i>Training on various trade issues, on line training</i>
<b>Others</b>	<i>Trade info, Investment Info, Budget analysis, Online consultant</i>

## People's Call Centre

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People's Call Centre will be a nationwide launching of the successful Pallitathya Help Line project. As the research phase of the Help Line project showed remarkable impact in rural areas, the idea of launching the project nationwide gradually will be implemented on a commercial basis in collaboration with partners at home and abroad.

## E-Policy Centre

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The Mission of E-policy Center is to establish institutional capacity for independent research and advocacy through consultative approach to influence ICT4D policy making and implementation strategies.

### Objectives

- Capture and disseminate development needs/ requirements of potential beneficiaries of ICT4D initiatives;
- Mainstream ICT4D issues in national and global development planning/policy process;
- Capture and share ICT4D best practices;
- Catalyze the creation, flow and access of information relevant to ICT4D;
- Directly and indirectly influence ICT4D policy making and implementation strategies; and
- Promote and organize dialogues through consultative and inclusive approach, including all stakeholders starting from ICT4D policy makers, practitioners, researchers and end-users.

### Activities

- Consultative dialogue, round-table, seminar, and workshop
- Policy research papers on different thematic groups related to ICT4D
- Regular white papers and position papers
- Quarterly newsletter.

### Beneficiary Groups

- End-users (individuals, institutions, communities from across the socio-economic spectrum);
- Policy makers;
- NGO/ civil society groups;
- Global ICT4D practitioners;
- Academia;
- Media;
- Donor agencies.

### Organizational Structure

The E-policy Centre will be an autonomous entity which will be governed by its founder members. Initially this centre will be hosted at D.Net and eventually will be registered as a separate legal entity.

### Operational Structure

The E-policy Centre will have a founding team, which will function like a Governing Body broadly overseeing the strategic direction of the e-Policy Centre. There will also be an Advisory Board comprising of representatives from different relevant sectors. The Centre will be run by an Executive Committee coordinated by a Director of the Centre.

# D.Net's Achievements

## Ashoka Fellowship

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Dr. Ananya Raihan, Executive Director of D.Net was awarded with the Ashoka Fellowship 2005-2007 for Social Entrepreneurship related to Improvement of Access through ICT to Livelihood Information.

## GKP Membership

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D.Net became the member of the Global Knowledge Partnership (GKP) on May 6, 2005. GKP is a worldwide network committed to connecting the potential of information and communication technologies (ICTs) for sustainable and equitable development. GKP's vision is a world of equal opportunities where all people can access and use knowledge and information to improve their lives. The network enables the sharing of information, experiences and resources to help reduce poverty and empower people.

Founded in 1997, GKP now comprises 98 members from more than 40 countries covering all continents. It is governed by an elected Executive Committee and serviced by a Secretariat based in Kuala Lumpur, Malaysia. The membership of GKP has opened the door to D.Net for sharing knowledge on development and ICT. It creates an opportunity for D.Net to be tied up with the other ICT based organizations across the world who works for development and poverty alleviation.

## World Summit Award in e-Inclusion category

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[www.Pallitathya.org](http://www.Pallitathya.org) was selected as the best ICT product in e-Inclusion category from Bangladesh for World Summit Award (WSA) held in Geneva in December 2003. This website received the accreditation as the best e-Inclusion website from Bangladesh for the World Summit on Information Society (WSIS).

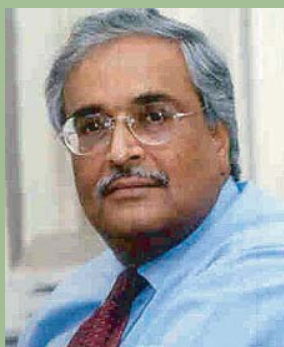
## Nomination for Gender and ICT Award

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Recently D.Net has been nominated for prestigious Gender and ICT Award for its very innovative project Pallitathya Help-line. This award was announced jointly by GKP and Women's Networking Support Program (WNSP) of APC for outstanding ICT project for women's economic empowerment. The focus of the 2005 Awards is on ICT initiatives that promote women's economic empowerment as it relates to development.



# Founder Members of D.Net



**Dr. Debapriya Bhattacharya**

Dr. Debapriya Bhattacharya is the Executive Director of the Centre for Policy Dialogue (CPD), a leading civil society think-tank in Bangladesh. He is a member of the governing body of BRAC - the largest NGO in the world. He was the General Secretary of the Bangladesh Economic Association for three consecutive terms. He is the Regional Editor of the Oxford Development Studies and Member of the Editorial Board, South Asian Studies. Dr Bhattacharya is also the Chairman of the EU-LDC Network. Dr. Bhattacharya is the first Chairman of D.Net (January 2001-September 2004).



**Dr. Taufic Ahmad Choudhury**

Dr. Taufic Ahmad Choudhury is the professor of Bangladesh Institute of Bank Management (BIBM) and director DCAP program of BIBM. Dr. Choudhury is a leading economist in Bangladesh and member of the Bangladesh Economic Association. His specialization is in Banking and Financial sector. Dr. Choudhury is the current Chairman of D.Net (September 2004-till date).



**Professor Mustafizur Rahman**

Dr. Mustafizur Rahman is the Professor of Economics, University of Dhaka and the Research Director of Centre for Policy Dialogue. He is a world-wide reputed economist on trade issues.

# Founder Members of D.Net



**Dr. Ananya Raihan**

Dr. Ananya Raihan is currently the executive director of D.Net. He is also the Senior Research Fellow of CPD (on leave). Dr. Raihan has diversified research interests, which includes ICT for poverty alleviation, e-governance on the one hand; on the other hand, he has specialization in international trade, financial sector reform, corporate social responsibility and SME development.



**Dr. Shah Md. Ahsan Habib**

Dr. Shah Md. Ahsan Habib is currently the treasurer of D.Net. Dr. Habib is the Associate Professor Bangladesh Institute of Bank Management (BIBM). His specialization is in Banking and Financial sector.



**Mahmud Hasan**

Mr. Mahmud Hasan is currently the Programme Director of D.Net. Mr. Hasan has long experience in development sector especially in mobilization and action research.

# Founder Members of D.Net



**Mridul Choudhury**

Mr. Mridul Choudhury is currently the Deputy Director and Coordinator of e-policy center of D.Net. Mr. Choudhury is also a Research Affiliate of Harvard University.



**M. Azmat Khan**

Mr. M. Azmat Khan is the Managing Editor of Business Bangladesh, a leading business magazine in Bangladesh. Mr. Khan has vast experience in corporate sector. Besides he is a leading entrepreneur ICT business.



**Fahim Mashroor**

Mr. Fahim Mashroor is currently the Member of Bangladesh Association of Software and Information Services (BASIS). He is the CEO of BDJOBS.COM, country's first job portal in Bangladesh. Mr. Mashroor is one of the successful entrepreneurs in e-commerce in Bangladesh.

# Founder Members of D.Net



**Anir Choudhury**

Mr. Anir Choudhury is the CEO of e-vestra corporation, USA. He is also the trustee of Bangla Innovation through Open Sources (BIOS). Besides, Mr. Choudhury is one of the founder of TechBangla, a leading organization of nonresident and resident Bangladeshis aiming at technology transfer to Bangladesh. Mr. Choudhury has long experience in e-commerce. He has developed a number of e-commerce websites in Bangladesh and abroad.



**Jahirul Islam**

Mr. Jahirul Islam is the Research Associate of Bangladesh Institute of Development Studies (BIDS). Currently he is completing his Ph.D. from School of Economics, University of Oxford, UK.



**Ajoy Kumar Bose**

Mr. Ajoy Kumar Bose is currently the Director (Operations) of D.Net. Mr. Bose worked in Bangladesh Institute for Development Studies (BIDS) for more than a decade. His specialization is in research management and data analysis.

# Founder Members of D.Net



**Dipak Kamal**

Mr. Dipak Kamal is the Associate Professor of Department of Fisheries of Khulna University. He is currently doing his Ph.D. from Asian Institute of Technology, Thailand.



**Md. Sahadat Hossain.**

Mr. Md. Sahadat Hossain is the Ph.D. fellow at University of Carleton, Ottawa, Canada. His specialization is in the area of International Business.



**Dr. Shahnaz Karim**

Dr. Shahnaz Karim is currently working at BRAC.

# Financial statement

জি. বিশ্বাস এন্ড কোং  
চার্টার্ড অ্যাকাউন্টেন্টস্

 **G. BISWAS & CO.**  
CHARTERED ACCOUNTANTS

## AUDITORS' REPORT

We have audited the annexed Balance Sheet of D.Net- Development Research Network, Dhaka as at 30<sup>th</sup> June, 2005, together with the Income and Expenditure & Receipts and Payments Accounts for the year ended on that date, with books, vouchers and other relevant papers as were maintained and produced before us by the Trust Authority and we report that :

- i. We have obtained all the information and explanations which we have required for the purpose of our audit ;
- ii. In our opinion, the annexed Balance Sheet, Income & Expenditure and Receipts & Payments Accounts have been drawn up in conformity with the law;
- iii. Such Balance Sheet exhibits a true and correct view of the state of affairs of the Organization as on 30<sup>th</sup> June, 2005, according to the best of our information and explanations given to us and as shown by the books of the Organization and ;
- iv. In our opinion, the books of account have been kept as per law.

Dated, Dhaka  
The- **22 SEP 2005**



  
**G. BISWAS & CO.**  
Chartered Accountants

Ramna Bhaban (5th Floor) 45, Bangabandhu Avenue, Dhaka-1000. Phone : Off : 956 80 86, 955 57 27, 956 02 89 Res : 913 88 64

**D. Net-Development Research Network**

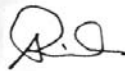
Miraj Tower (3rd Floor),  
25, Adarsha Chhaya Neer  
Ring Road, Shyamoli  
Dhaka-1207.

**BALANCE SHEET**  
As at June 30,2005

<b>FUND &amp; LIABILITIES</b>	<b>Note</b>	<b>2004-2005 Taka</b>	<b>2003-2004 Taka</b>
Fund Account	B-4.00	5,879,435.03	39,643.00
Provision for Depreciation	B-5.00	464,875.50	79,275.00
Loan	B-6.00	459,846.00	306,500.00
Outstanding Liabilities	B-7.00	274,998.00	65,419.00
Internal Project Loan	B-8.00	591,291.68	-
		<u><b>7,670,446.21</b></u>	<u><b>490,837.00</b></u>
<b>ASSETS &amp; PROPERTY</b>			
Fixed Assets ( At Cost )	B-9.00	1,544,222.00	336,170.00
<b>Current Assets:</b>			
Cash and Bank Balance	B-10.00	5,689,950.21	54,697.00
Advance and Prepayment	B-11.00	436,274.00	99,970.00
		<u><b>7,670,446.21</b></u>	<u><b>490,837.00</b></u>

Accounting Policies (Note A-3)

The notes are an intregal part of the financial Statement



Executive Director

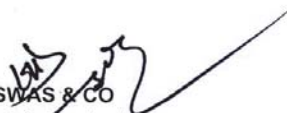


Director (Operation)

Dated, Dhaka

The **22 SEP 2005**



  
**G. BISWAS & CO**  
Chartered Accountants

**D. Net-Development Research Network**

Miraj Tower (3rd Floor),  
25, Adarsha Chhaya Neer, Ring Road, Shyamoli,  
Dhaka-1207.

**Income & Expenditure Account for the year ended June 30, 2005.**

PARTICULARS	Notes	2004-2005 Taka	2003-2004 Taka
<b><u>Income</u></b>			
Institutional Membership fees		-	9,500.00
Project Income	C-12.00	934,197.00	826,783.00
Donation		907,055.00	9,980.00
D.Net-Pallitathya		5,631,719.00	595,230.00
D.Net-Helpline		758,681.00	-
D.Net-Abolombon		1,623,336.00	7,150.00
Gunijan Program (CD Sales Moharaaz)		5,762.00	-
Sales-BORN Prepaid Card		6,150.00	
AIIRL(RIB)		614,283.00	
Computer Literacy Program		2,233,361.00	
Surplus in Project		22,750.00	4,000.00
Bank Interest		24,596.62	1,560.00
Email and Internet Discounted			8,000.00
Picnic Subscription		7,500.00	
Levy		77,500.00	-
		<b><u>12,846,890.62</u></b>	<b><u>1,462,203.00</u></b>
<b><u>Expenditure</u></b>			
Salaries		3,635,453.00	528,596.00
Allowances (TA/DA)		-	52,973.00
Office Rent		318,302.00	130,000.00
Honorarium		406,750.00	244,488.00
Office Supply and Stationery		178,372.00	51,343.00
Photocopy, Printing and Stationery		175,067.00	56,085.00
Email and Internet/Communication		300,764.00	38,513.00
Phone,Fax & Mobile		-	31,500.00
Postage and Courier Service		-	5,754.00
Local Conveyance		50,913.00	16,166.00
Domain Registration		5,000.00	5,000.00





Repair and Maintenance	144,167.00	12,749.00
Audit Fee	9,000.00	10,000.00
Books and Periodicals	-	8,380.00
Entertainment	30,238.00	8,379.00
Utilities( Water, Gas and Electricity)	44,182.00	14,694.00
Meeting, seminar, Exhibition and Training	211,723.00	4,000.00
Advertisement	51,640.00	600.00
Tender and Bidding	-	1,629.00
Travelling and Transportation	223,011.00	6,228.00
Bank charges and commission	15,087.84	2,706.00
Insurance	2,011.00	-
PC collection charge	108,851.00	-
Audio Visual Materials	2,500.00	-
CD Gunijian	255.00	-
Picnic Expense	26,700.00	-
Project Monitoring	246,314.00	-
Training Expense	148,185.00	-
Newspaper	5,906.00	-
Office General Expense	84,359.00	-
Over Head	78,085.00	-
Income Tax	1,650.00	-
Fund Transfer	117,012.25	-
Depreciation	385,600.50	46,933.00
Excess of Income over Expenditure	5,839,792.03	185,487.00
	<b>12,846,890.62</b>	<b>1,462,203.00</b>

Accounting Policies (Note A-3)

The notes are an intregal part of the financial Statement



Executive Director



Director (Operation)

Dated, Dhaka  
The **22 SEP 2005**



**G. BISWAS & CO**  
Chartered Accountants



A friendship cricket match was held on April 8, 2005 at Mohammadpur Preparatory Girls' High School ground between D.Net and Center for Policy Dialogue (CPD). D.Net won the match by 47 runs. ■

Social  
Life



Life

Social

D.Net arranged a Reception Party for the new staffs on April 16, 2005 at EFES, Gulshan followed by a dinner. All staffs and Governing Body members were present at the party. ■



D.Net's staffs and their family members enjoyed a picnic at Elenga Resort in Tangail on December 24, 2004. It was a relaxing event. ■

Social Life

# D.Net Team



**Editorial Assistance**  
Khadiza Khanam

**Concept and Design**  
S.M. Ashraf Abir

**Photography**  
S.M. Ashraf Abir  
Naimul Haque Joarder  
Munira Morshed Munni

**Printing**  
Geoplan Bangladesh  
geoplan@hil.bz

**Published on October 2005 by D.Net**  
*This Annual Report has been made possible by the assistance of the all staff of D.Net.  
Their contribution to this publication is much appreciated.*